

# Prices

## Prices for private persons within Germany

PRICES IN EURO (Basic fee incl. delivery costs + licence fee /VG WORT <sup>1</sup> )		
Processing time	48 h Monday to Friday 7 – 16:30 (CET)	3 h Monday to Friday 7 – 14 (CET)
E-MAIL	10,20 + licence fee /VG WORT <sup>1</sup>	34,00 + licence fee /VG WORT <sup>1</sup>
FAX DISPATCH	12,00 + licence fee /VG WORT <sup>1</sup>	35,80 + licence fee /VG WORT <sup>1</sup>
POSTAL DISPATCH	12,00 + licence fee /VG WORT <sup>1</sup>	
BOOK DISPATCH	17,00	
PAY PER VIEW (direct access to full electronic texts)	4,00 + licence fee <sup>1</sup>	

1) Licence fee /VG WORT: Every document delivery is subject to contractual conditions and depends on the country of delivery and the method of dispatch. Either an individual licence fee contractually arranged is due to the publisher or a default copyright fee which is currently set at Euro 3,50 is due to VG WORT (German collecting society VG WORT). The licence fee may be subject to currency exchange rates fluctuations. The price for a document delivery is directly displayed during the ordering process in the TIB-Portal.

### Surcharges

Orders placed without using the form: For orders placed formlessly, either by email, letter or fax, a surcharge of Euro 6,00 will be charged for manual processing.

Accession certificate: A surcharge of Euro 9,50 will be charged for the issue of an accession certificate (official written confirmation of the date on which an item was received and made available to public by TIB).

### Extended Service

Full Service: The Full Service enables items from all subjects to be obtained from other providers around the world. If items you require are not available at TIB, you can simply order them via our Full Service. For documents we procure for you from other providers, we charge you the acquisition costs plus the basic fee. To limit the costs, you may enter a figure under “maximum cost” in the order form.

Charge for extra services: For extra services such as the creation of digital versions of old stock, an additional charge of Euro 20,00 per 30 minutes is added to the basic fee.

### Contact

Customer Service: Our Customer Service is available from Monday to Friday between 8:00 and 16:30.  
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